



# COOPER ROOFING

RR#3 LCD1, Red Deer AB T4N 5E3 Tel: (403) 343-0393

## CUSTOMER COMPARISON CHART

**Before You Choose Your Roofing Contractor Compare Cooper Roofing To All The Others:**

Cooper Roofing	Others	
YES		Does your contractor provide insurance protection against damage to you or your neighbour's property?
YES		Does your contractor provide liability insurance protection? <i>Cooper Roofing has a \$2,000,000 policy underwritten by Dominion Of Canada . <b><u>IF A COMPANY WITHOUT LIABILITY INSURANCE CAUSES DAMAGE TO A CUSTOMERS PROPERTY THEN THE CUSTOMER HAS NO RECOURSE AGAINST THAT COMPANY.</u></b></i>
YES		Does your contractor provide worker's compensation if a worker is injured when on my property? <i>Cooper Roofing's WCB number is 1316025. <b><u>IF A COMPANY DOES NOT PROVIDE COVERAGE YOU CAN BE SUED AND HELD PERSONALLY RESPONSIBLE FOR ALL INJURIES AS WELL AS LOSS OF INCOME</u></b></i>
YES		Will your contractor still be in business throughout your warranty period? <i>Cooper Roofing has been operating successfully since 1966 under the same ownership. This gives you the piece of mind that you are dealing with a company of good standing that will be in business for many years to come . <b><u>MANY OTHER CHEAPER ROOFERS HAVE GONE OUT OF BUSINESS OR DISAPPEARED LONG BEFORE THEIR 'BETTER' WARRANTY HAS EXPIRED. COOPER ROOFING HAS HAD TO FIX MANY ROOF PROBLEMS CAUSED BY THESE CHEAPER ROOFERS AT SIGNIFICANT EXTRA COST TO THE CUSTOMER. MOREOVER INTERIOR DAMAGES CAUSED BY THESE CHEAPER ROOFERS HAS COST THOUSANDS OF DOLLARS TO FIX THE DRYWALL, CARPETS, CEILINGS ETC. AN INITIAL CHEAPER PRICE IS NOT ALWAYS THE BEST OPTION FOR A CUSTOMER. IT'S USUALLY BETTER TO CHOOSE A COMPANY WITH LONG-TERM GOOD STANDING THAT DOES THE JOB RIGHT.</u></b></i>
YES		Does your contractor complete an independent inspection upon completion of the job? <i>Cooper Roofing employs a full-time quality and safety supervisor, independent of the crew, who ensures your job is completed in a safe and efficient manner. He then inspects the work afterwards to ensure a quality job. Any deficiencies, however minor, are corrected in a timely fashion. <b><u>IF THE ROOFER IS A ONE MAN OPERATION WHO IS OVERSEEING HIS WORK TO ENSURE THAT YOU RECEIVE A QUALITY JOB?</u></b></i>
YES		Does your contractor complete your job before moving on to the next one? <i>Cooper Roofing completes your work before starting the next job. <b><u>SOME ROOFERS HAVE BEEN TAKING MONEY UP-FRONT, STARTING THE JOB, THEN LEAVING THE JOB-SITE BEFORE COMPLETION OF THE WORK. THEY THEN RECEIVE UP-FRONT MONEY FROM THE NEXT CUSTOMER AND THE CYCLE CONTINUES.</u></b></i>
YES		DO YOU RECEIVE A WRITTEN WORKMANSHIP WARRANTY? <i>Cooper Roofing covers all their work with a written five-year workmanship warranty. We have operated successfully since 1966 and total customer satisfaction is very important to us. Word of Mouth is our most important form of advertising . <b><u>A LABOUR WARRANTY IS ONLY AS GOOD AS THE COMPANY BEHIND IT.</u></b></i>
YES		Is your contractor a member of the Better Business Bureau? <i>Cooper Roofing has been a member of the 'BETTER BUSINESS BUREAU' for over Twenty Five years. We belong to this organization because we believe in what they stand for: "Honesty", "Reliability", and "Customer commitment"</i>
YES		Does your contractor have a certified safety program in place to protect their workers and customers? <i>Cooper Roofing have operated a highly successful safety program for many years. The Alberta government certifies our safety program. Our "Certificate of Recognition" number is 20091124-3432. We are totally committed to the health and safety of the workers who come to your job. <b><u>IF A ROOFER DOES WORK IN AN UNSAFE MANNER WITHOUT REQUIRED SAFETY PROCEDURES THEN A GOVERNMENT INSPECTOR CAN SHUT THE JOBSITE DOWN FOR NON COMPLIANCE.</u></b></i>

## WHY TAKE A CHANCE?

For Peace of Mind Choose Cooper Roofing: Protecting Your Investment Since 1966

### Cooper Roofing Mission Statement

*Cooper Roofing operates with complete integrity and is committed to quality, safety, and total customer satisfaction.*